

Privacy Policy

Why do we have this policy?

At WanderVeda, we prioritize the security and confidentiality of the personal data we maintain for our clients. This policy explains the types of information we gather when clients visit our website, call us, or email us. It also describes the reasons for collecting this information and how we use it.

When do we collect information from visitors?

We collect information whenever visitors interact with our website, sign up for our newsletter, send an inquiry by email, or contact us by phone to discuss their travel plans.

What types of information do we collect?

The specific information we collect depends on your interactions with us:

Newsletter Sign-up: If you sign up for our newsletter through our website, via verbal request, or through other methods like sign-ups at travel events, we will collect your email address. This information is stored in our database, and we may send you monthly emails. We do not share your email address with third parties. You can unsubscribe at any time using the link provided in our emails or by contacting us directly by email or mail.

Tour Inquiry: When you raise an inquiry from us via our website, email, or phone, we will ask for certain personal details, such as your name, email address, and phone number, to provide you with the best possible service.

Bookings: When you book a holiday with us, we collect your full name, email address, postal address, and passport details for all travellers, including those of your travel companions. This information is necessary to arrange your holiday, including accommodations, domestic flights, trains, ground transportation, and guide services. Depending on your payment method, we may also collect your credit or debit card information. Additionally, we may need to gather further details like dietary restrictions and allergy information.

Who do we share your personal information with?

If you book a trip with us and pay using a credit or debit card, your card details are used solely to process the payment and are not retained or stored by us. Your name and passport information are shared with airlines, hotels, and local service providers to facilitate the smooth operation of your travel plans. Please be aware that we may also provide any information we have to security or credit verification companies, government bodies such as customs and immigration, and law enforcement agencies, but only if explicitly required by law.

How do we store your personal information?

We are committed to protecting your personal information and have implemented appropriate security measures. All data we collect is securely stored and is accessible only by our employees. We also have protections in place against accidental loss or destruction of this data, utilizing top-tier data centres. If you prefer that we do not retain your personal information after your holiday is completed, please contact us by email, and we will securely delete your data.

How long do we retain your personal information?

We keep your data for an indefinite period. However, if at any point you wish for your data to be deleted, you can email us at connect@wanderveda.com, and we will comply with your request.

What are your rights?

You have the right to contact us at any time to request a copy of the personal information we hold about you. You can also request to have your information corrected, partially removed, or completely deleted by contacting us via email. We may use your personal details, including your email and postal address, for marketing purposes, but you always have the right to opt out of receiving our newsletters and other communications.

Our Contact

If you have any questions regarding this Privacy Policy or the personal information we hold, please feel free to contact us at any time.

Phone: +91 9012011515

Email: connect@wanderveda.com